

# Code of Conduct

## All members of staff, coaches and volunteers agree to:

- Prioritise the well-being of all children and adults-at-risk at all times;
- Treat all children and adults-at-risk fairly and with respect;
- Be a positive role model ; act with integrity, even when no one is looking;
- Help to create a safe and inclusive environment both on and off court;
- Not allow any rough or dangerous behaviour, bullying or the use of bad or inappropriate language;
- Report all allegations of abuse or poor practice to the Club Safeguarding Officer;
- Not use any sanctions that humiliate or harm a child or adult-at-risk;
- Value and celebrate diversity and make all reasonable efforts to meet individual needs;
- Keep clear boundaries between professional and personal life, including on social media;
- Have the relevant consent from parents/carers, children and adults before taking or using photos and videos;
- Refrain from making physical contact with children or adults unless it is necessary as part of an emergency or congratulatory (e.g. handshake / high five);
- Refrain from smoking and consuming alcohol during Club sporting activities or coaching sessions;
- Ensure roles and responsibilities are clearly outlined and everyone has the required information and training;
- Avoid being alone with a child or adult at risk unless there are exceptional circumstances
- Refrain from transporting children or adults at risk, unless this is required as part of a Club activity (e.g. away match) and there is another adult in the vehicle;
- Not abuse, neglect, harm or discriminate against anyone; or act in a way that may be interpreted as such;
- Not have a relationship with anyone under 18 for whom they are coaching or responsible for;
- Not to have a relationship with anyone over 18 whilst continuing to coach or be responsible for them.

## All children agree to:

- Be friendly, supportive and welcoming to other children and adults;
- Play fairly and honestly;
- Respect Club staff, volunteers and officials and accept their decisions;
- Behave appropriately and respect and listen to the coach;
- Take care of all equipment and Club property;
- Respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, culture, religion or sexual identity;
- Not use bad, inappropriate or racist language, including on social media;
- Not bully, intimidate or harass anyone, including on social media;
- Not smoke, drink alcohol or take drugs of any kind on Club premises or whilst representing the Club at competitions or events;
- Talk to the Club Safeguarding Officer about any concerns or worries they have about themselves or others.

## All parents/carers agree to:

- Positively reinforce your child and show an interest in their sport;
- Use appropriate language at all times;
- Be realistic and supportive;
- Never ridicule or admonish a child for making a mistake or losing a match;
- Treat all children, adults, volunteers, coaches, officials and members of staff with respect;
- Behave responsibly at the venue - do not embarrass your child;
- Accept the official's decisions and do not go on court or interfere with matches;
- Encourage your child to play by the rules, and teach them that they can only do their best;
- Deliver and collect your child punctually from the venue;
- Ensure your child has appropriate clothing for the weather conditions;
- Ensure that your child understands their code of conduct;
- Adhere to your venue's Safeguarding Policy, Diversity and Inclusion Policy, rules and regulations;
- Provide emergency contact details and any relevant information about your child including medical history.

